



**Detailed Project Report for  
ERP Data Digitization at  
Uttar Power Corporation  
Limited (UPPCL)**

**16<sup>th</sup> June 2020**

**Submitted to:**

**Uttar Pradesh Power Corporation Limited**

**Disclaimer:**

This report has been prepared by Ernst & Young LLP (hereinafter referred to as “Ernst & Young” or “EY”) for Uttar Pradesh Power Corporation Limited (hereinafter referred to as “UPPCL”) to provide Consultancy Services for Preparation of Detailed Project Report (DPR) for ERP Data Digitization at Uttar Pradesh Power Corporation Limited.

The inferences/analyses made by Ernst & Young in this report are based on information collated through primary research, secondary research and our knowledge about the project and its objectives. Ernst & Young has taken due care to validate the authenticity and correctness of the information from various sources, however, no representations or warranty, expressed or implied, is given by Ernst & Young or any of its respective partners, officers, employees or agents as to the accuracy or completeness of the information, data or opinions provided to Ernst & Young by third parties or secondary sources. There is no independent verification has been done by EY.

Nothing contained herein, to the contrary and in no event shall Ernst & Young be liable for any loss of profit or revenues and any direct, incidental or consequential damages incurred by UPPCL or any other user of this report.

In case, the report is to be made available or disclosed to any third party, this disclaimer along with all the limiting factors must be issued to the concerned party. The fact that Ernst & Young assumes no liability whatsoever, if for the reason any third party is led to incur any loss for acting upon this report, must be brought to the notice of the concerned party.

© Ernst & Young, 2020

**Errors and Omissions:**

When reading this document if you identify any errors or omissions please advise the author in writing, in 15 calendar days, giving a brief description of the problem, its location within the document and your contact details.

**Confidentiality:**

This report is intended solely for the information and use of the management of UPPCL and is not intended to be and should not be used by anyone other than these specified parties.

Ernst & Young therefore assumes no responsibility to any user of the report other than UPPCL. Any other persons who choose to rely on our report do so entirely at their own risk.

## Table of Contents

1	Background .....	4
1.1	<b>Introduction</b> .....	4
1.2	<b>About UPPCL</b> .....	5
1.3	<b>Mission of UPPCL</b> .....	7
2	Objective .....	7
3	Scope of Work .....	7
4	Benefits.....	7
5	Costing.....	8
6	Duration .....	8

## List of Tables

Table 1	: Details of Consumers and Districts .....	6
Table 2	- Details of RAPDRP PART-A and Non-RAPDRP Offices .....	6

# 1 Background

## 1.1 Introduction

Uttar Pradesh being the one of the largest State in India is also one of the most populous state of the country with its administrative capital Lucknow. With the levels of literacy rate of around at 70 % the state has abundant availability of quality human resource. It has the abundance of potential as destination for investments in manufacturing, tourism and Infrastructure services.

Power sector is the critical infrastructure element required for the smooth functioning of the economy. Efficient, reliant and sustainable power is essential to stimulate growth and prosperity in the state. The availability of the reliable, quality and affordable power can ensure growth of all sectors of the economy being it agricultural, industrial and others. Towns of Kanpur, Varanasi, Allahabad, Gorakhpur, Meerut, Aligarh, Moradabad, Muzaffarnagar, Saharanpur and Jhansi are known for their industrial importance in the state as well as at the national level.

Uttar Pradesh was one of the first state to embark upon economic and structural reforms in power sector. GoUP had taken key structural reforms and created entities , Uttar Pradesh Power Corporation Limited (2000) , Kanpur Electricity supply Company , KESCO (2000) , Purvanchal Vidyut Vitran Nigam Limited , PuVVNL - Varanasi (2003) , Madhyanchal Vidyut Vitran Nigam Limited , MVVNL- Lucknow (2003) , Paschimanchal Vidyut Vitran Nigam Limited , PaVVNL - Meerut (2003) and Dakshinanchal Vidyut Vitran Nigam Limited , DVVNL- Agra (2003).

UPPCL has the following major online systems in place-

- **Urban Online Billing:** To bring efficiency and transparency in operations, an online system for billing and collection consisting 17 modules is deployed in 168 towns across UP for a consumer base of 7.5 Million. The web applications have been hosted at on-premise Data Centre (DC) with replicated data in the Disaster Recovery Centre (DRC), and are accessed by various divisions, circle, sub-division and other offices situated at different locations in 168 towns across the state over WAN environment.
- **Mobile Applications:** Various mobile applications (e-Nivaran, e-Sanyojan, FAME) for urban and rural consumers have been developed for improving efficiency, revenue and easy functioning. These apps are integrated with urban and rural online billing systems and various payment service providers.
- **Customer Care Centre for urban Consumers:** Customer Care Centres for consumers are established in 4 Discoms to take care of the grievances and faster redressal. Consumer complaints are registered/tracked/resolved through 1912 (Toll Free Number). This system is integrated with urban online system and rural online billing system.
- **Web Self Service:** To facilitate its consumers UPPCL provides online payment, trust billing and load enhancement features to its users.
- **Prepaid Meter Online Recharge-** Integration is in place to do online recharge prepaid meter installed.

- **GIS and Network Analysis Solution** - GIS system is in place which includes asset mapping and consumer indexing. UPPCL also keeps updating the GIS database through incremental surveys of consumers and assets to accurately carry out energy accounting. To complement the GIS, GIS based network analysis system is implemented to be able to accurately carry out network studies and optimise deployment of network elements.
- **Integrations with Other Government Portals/Apps** - Billing system has been integrated with Centre for E-Governance and (Customer service centers)CSCs for bill payment, Udyog Bandhu, CM Dashboard, Energy Audit Module etc
- **Other Integrations with UPPCL** - Official website of [www.uppcl.org](http://www.uppcl.org) has various integrations such as Energy Accounting Directory, Commercial Statements, Personal Information System, Jansunwai, Disciplinary Proceedings, Feeder wise Supply Hours, Daily Supply Hours, Court Case Monitoring etc.

## 1.2 About UPPCL

Uttar Pradesh Power Corporation Limited (UPPCL), is a company registered under the provisions of Companies Act 1956 / 2013 and is a fully owned entity of Government of Uttar Pradesh.

Besides being the holding company for Power Generation and Transmission entities, UPPCL is also the holding company for five DISCOMS namely Paschimanchal Vidyut Vitaran Nigam Limited (PVVNL), Purvanchal Vidyut Vitaran Nigam Limited (PuVVNL), Madhyanchal Vidyut Vitaran Nigam Limited (MVVNL), Dakshinanchal Vidyut Vitaran Limited (DVVNL) and Kanpur Electricity Supply Company (KESCO). These DISCOMS are responsible for supplying of electricity to the consumers and to maintain the 33/11, 11/0.433 KV, substations, 33/11 kV/LT network of the area, receiving electricity supply from higher voltage system, distribute it to its consumers, record their consumption, issue electricity bills according to applicable tariff and realize the revenue. Various divisions of the DISCOMS are also responsible to release new connections and from time to time extend and improve its distribution network and control the line losses of electricity, technical as well as commercial and various other related activities.

The Company is engaged primarily in the business of distribution of Electricity. It has been vested with the distribution assets, interest in property, rights and liabilities of the erstwhile UPSEB necessary for the business of distribution in its area of distribution comprising of all districts of Uttar Pradesh.

The above 5 Companies have been given the status of a Distribution licensee as per Section 14 of the Electricity Act 2003. In order to fulfil the obligations of the Distribution licensee as mandated under the provision of Uttar Pradesh State Electricity Reforms Transfer Scheme 2012 and Electricity Act 2003, the main objects to be pursued by the company are:

- To undertake the activities of distribution to all consumers irrespective of the voltage, provision, supply, wheeling, purchase, sale, import, export and trading of electricity,

## Detailed Project Report for ERP implementation at UPPCL

introduce open access in distribution as per the Electricity Act 2003 and/or the directions of the regulator.

- To plan, develop, acquire, establish, construct, erect, lay, hire, lease, buy, sell, operate, run, manage, maintain, enlarge, alter, renovate, modernize, work and use a power distribution system network in all its aspects including amongst others various voltage lines and associated sub -stations, including distribution centers, cables, wires, accumulators, plants, motors, meters, apparatus, computers and materials connected with sub-transmission, distribution, supply of electrical energy, ancillary services, telecommunication and telemetering equipment.
- To tender, finalize and execute Power Purchase Agreements and other agreements for sale or purchase of electricity with generating companies, trading companies, other distribution companies, Central and State generating authorities, departments or companies, societies, other States, utilities, Independent Power Producers and other Persons.
- To undertake Rural Electrification schemes in the licensed area.
- Any other work incidental to the objectives & functions of the company.

The details of 5 DISCOMS are as follows;

DISCOMS	RAPDRP PART A		Non-RAPDRP	
	No. of Consumer Served *	District Served	No. of Consumer Served*	District Served
Dakshinanchal Vidyut Vitran Nigam Ltd (DVVNL)	1093589	19	3286962	21
Madhyanchal Vidyut Vitran Nigam Ltd (MVVNL)	1815243	17	4126303	19
Purvanchal Vidyut Vitran Nigam Ltd (PuVVNL)	1229043	19	5573860	20
Paschimanchal Vidyut Vitran Nigam Ltd (PVVNL)	2421582	13	3321032	12
Kanpur Electric Supply Company (KESCO)	601819	1	Not in scope	
<b>Total</b>	<b>7161276</b>	<b>69</b>	<b>16308157</b>	<b>72</b>

**Table 1 : Details of Consumers and Districts**

\*As per 2018 data

Discoms	Zone	Circle	Distribution Division	SDO	Test Division
Dakshinanchal Vidyut Vitran Nigam Ltd (DVVNL)	6	28	77	190	23
Madhyanchal Vidyut Vitran Nigam Ltd (MVVNL)	6	29	105	205	27
Purvanchal Vidyut Vitran Nigam Ltd (PuVVNL)	6	30	96	194	22
Paschimanchal Vidyut Vitran Nigam Ltd (PVVNL)	6	29	96	195	28
<b>Total</b>	<b>24</b>	<b>116</b>	<b>374</b>	<b>784</b>	<b>100</b>

**Table 2 - Details of RAPDRP PART-A and Non-RAPDRP Offices**

### 1.3 Mission of UPPCL

Uttar Pradesh Power Corporation Ltd. (UPPCL), with a vision to provide, uninterrupted power supply to every consumer of the state is now looking forward to increasing the consumer base as well as increasing the revenue by incorporating new technology, process and procedure. The mission of Uttar Pradesh Power Corporation Limited (UPPCL) is to ensure reliable quality of power to its customers at competitive prices. The UPPCL is committed to achieving this mission through:

- Provide cost efficient good quality electricity to all categories of consumers for economic development/social uplift of the State.
- Make the energy sector commercially viable so that it ceases to be burden on the state budget; and
- Protect the investment of the consumers.

## 2 Objective

UPPCL has plenty of files, papers and documents of great importance and archival value. UPPCL have decided to digitize all those physical records and intends to avail services including but not limited to scanning, indexing of documents, uploading scanned data along with indexes in the existing Document Management System to push the data into the ERP system. This will provide an efficient mechanism for UPPCL to simplify the document storage as well as enable easy search and retrieval of the records into ERP system.

## 3 Scope of Work

The entire process of scanning, digitising and data entry of office documents has been divided into following stages:

**Stage 1: Pre-Scanning**

**Stage 2: Document Scanning**

**Stage 3: Post scanning, Storage, Search, Retrieval & Backup**

**Stage 4: Data Entry**

## 4 Benefits

Below are the advantages of Data digitization:

- Less Storage space required to preserve the documents
- Reduction in overall Searching time
- Increased productivity of processes and office personnel
- Availability of the document for sending over email
- Reduced turnaround time of processes
- Increased control over all the important digitized documents by restricting access

## 5 Costing

Total costing of the project with details	
Name of the Project & Project No.	Substation Computer Procurement
Date of Start of Project	2020
Scheduled Date of Completion	2021
Estimated Cost (Rs. Crs) at start of project	7
Cost Escalation / variation with reasons, if any	NA
Proposed Funding (Equity, Loan, Grant details)	Equity
Scheduled Date of Completion	2021
Delay & reasons, if any	NA

## 6 Duration

The overall project duration is for **12 Months**.