

## STATUS OF DISPOSAL OF GRIEVANCES BY THE CGRFs DURING THE QUARTER (KANPUR ELECTRICITY SUPPLY COMPANY LTD.)

Month From: July 2024 Month to: September 2024

S. No.	LEVEL OF FORUM	NAME OF FORUM WITH CODE	No. of Grievances outstanding at the close of previous quarter	No. of Grievances received during the quarter	No. of Grievances disposed during the quarter	No. of Grievances pending at the close of the quarter (D)+(E)-(F)	No. of Grievances pending which are older than two months	No. of sittings of CGRFs in the quarter
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)
1	COMPANY	DISCOM KESCO (CODE 50000)	3	5	2	6	2	8
TOTAL FOR COMPANY LEVEL			3	5	2	6	2	8
1	ZONE	KESCO ZONE (CODE 51000)	1	NIL	NIL	1	1	5
TOTAL FOR ZONE LEVEL			1	NIL	NIL	1	1	5
1	CIRCLE	CIRCLE I (CODE 51100)	8	2	4	6	4	8
2		CIRCLE II (CODE 51200)	10	0	3	7	7	5
3		CIRCLE III (CODE 51300)	16	0	2	14	12	4
4		CIRCLE IV (CODE 51400)	1	0	1	0	0	4
TOTAL FOR CIRCLE LEVEL			35	2	10	27	23	21