

## STATUS OF DISPOSAL OF GRIEVANCES BY THE CGRFs DURING THE QUARTER (KANPUR ELECTRICITY SUPPLY COMPANY LTD.)

Month From: April 2025 Month to: June 2025

S. No.	LEVEL OF FORUM	NAME OF FORUM WITH CODE	No. of Grievances outstanding at the close of previous quarter	No. of Grievances received during the quarter	No. of Grievances disposed during the quarter	No. of Grievances pending at the close of the quarter (D)+(E)-(F)	No. of Grievances pending which are older than two months	No. of sittings of CGRFs in the quarter
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)
1	COMPANY	DISCOM KESCO (CODE 50000)	8	4	1 6 transferred in circle	5	2	5
TOTAL FOR COMPANY LEVEL			8	4	7	5	2	5
1	ZONE	KESCO ZONE (CODE 51000)	-	-	-	-	-	-
TOTAL FOR ZONE LEVEL			-	-	-	-	-	-
1	CIRCLE	CIRCLE I (CODE 51100)	6	2	3	5	1	6
2		CIRCLE II (CODE 51200)	8	10	1	17	13	4
3		CIRCLE III (CODE 51300)	14	2	11	5	5	7
4		CIRCLE IV (CODE 51400)	-	2	-	2	2	3
TOTAL FOR CIRCLE LEVEL			28	16	15	29	21	20